

Appendix C

Consultation Strategy

Appendix C for the Cabinet Report: Peckham and Nunhead Area Action Plan Preferred Option

February 2012

Appendix A	The Peckham and Nunhead Area Action Plan report
Appendix B	Consultation report
Appendix C	Consultation strategy
Appendix D	Consultation plan
Appendix E	Interim sustainability appraisal
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Appendix G	Appropriate assessment
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Preferred Option

PECKHAM AND NUNHEAD AREA ACTION PLAN

CONSULTATION STRATEGY

February 2012

For more information

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1. Introduction

Southwark Council is preparing a strategy for the continued regeneration and improvement of the wider Peckham and Nunhead area. This strategy is known as an area action plan (AAP) and will explain the vision for the future of the Peckham and Nunhead area and how that vision will be achieved.

The AAP will look at the long-term needs of the Peckham and Nunhead area and cover things like:

- The look and function of Peckham town centre, including the mix of shops and other activities;
- The type of development on large sites;
- The size and design of new buildings;
- The amount and type of new homes built and their location;
- The impact of new development on the environment and traffic;
- The infrastructure needed to ensure growth in the area can be accommodated sustainably, including improvements to open spaces, schools, health facilities and leisure facilities.

The AAP will be developed in stages and the involvement of residents, workers, businesses and other interested people is very important at each stage. The consultation strategy will be updated at every stage to provide an update to our approach to consultation and a consultation plan will set out the range of consultation meetings and events that we will be involved in.

What is this strategy for?

The purpose of this strategy is to make sure that we involve people in preparing the Peckham and Nunhead AAP in a way that considers the needs of local people. There are minimum legal requirements for consultation we need to follow and you can read about these in appendix A. This strategy explains how we will exceed these requirements in preparing the Peckham and Nunhead AAP.

After reading this strategy you will know:

- the steps in preparing the Peckham and Nunhead AAP and when you can have your say (this is explained in section 2)
- how your involvement will influence decisions made on the Peckham and Nunhead AAP (this is explained in section 2)
- what is different about Peckham and Nunhead and how we will cater for this when involving local people (this is explained in section 3)
- who is likely to be affected by the Peckham and Nunhead AAP and how we will involve these groups and people (this is explained in section 3)
- the ways we will pass on information and listen to local people (this is explained in section 4)
- how we will provide you with feedback if you make comments (this is explained in section 4)
- how we will monitor our consultation to make sure it is effective and exceeds our legal requirements (this is explained in section 4)
- what resources we have to make this strategy happen (this is explained in section 5)

2. What is the process and when can I be involved?

As with most projects, there are a number of stages in preparing the Peckham and Nunhead AAP. Different decisions need to be made at each stage of the process. The diagram below sets out the steps in preparing the plan for Peckham and Nunhead and tells you when you can get involved at each stage and how what you say will feed into decisions made.

The earlier stages present the greatest opportunity for you to feed into and influence the vision and plan for the future of the Peckham area so it is important that you get involved as early as possible.

Stage	What happens during this stage and how can you get involved?
<p>Evidence gathering September 2006 to January 2009</p> <p>This involved gathering information about the Peckham and Nunhead area and understanding the key issues affecting the area's future.</p>	<p>At this stage we prepared:</p> <ul style="list-style-type: none"> • A scoping report for consultation setting out what needed to be considered by the plan to make sure it is sustainable • Tables setting out the information we have on the Peckham and Nunhead area and what this means for the future of the area • A vision paper outlining what it is we are trying to do • Consultation strategy (this document) • Reports to the planning committee and Executive Member for Regeneration <div style="text-align: center; margin: 10px 0;">  </div> <p>We have already:</p> <ul style="list-style-type: none"> • Presented a scoping report at the February 2007 Peckham community council and area forum and Nunhead and Peckham Rye community council and area forum • Presented the vision paper at the April 2008 Peckham area housing forum, May 2008 Dulwich area housing forum and the March 2008 Nunhead and Peckham Rye community council meeting • Raised awareness about the action plan by having a stall at the I Love Peckham Festival (2007 and 2008), Peckham Flavas Event (November 2007) and the Peckham Fete and Nunhead Family Day (September 2008) • Hosted a stall at the Green Fair as part of the Open House weekend (September 2008) • Raised awareness of the issues and options report at annual tenants' meetings, Sierra Leone Community Group, and stalls at Aylesham Centre and outside Peckham train station (October – December 2008) • Held workshops at local schools • Started a consultation project with South City Radio • Put information about the project up on the council website • Written to everyone on our mailing list about the project on 10 November 2006, 11 March 2008 and 25 July 2008. <p>You have had your a say by:</p> <ul style="list-style-type: none"> • Commenting on the scoping report • Commenting on the vision paper

Stage **What happens during this stage and how can you get involved?**

		<ul style="list-style-type: none"> • Attending community council and area forum meetings meeting and letting us know how you want to be consulted • Discussions at various events throughout the year
	<p style="text-align: center;">↓</p> <p>What was decided at this stage?</p> <ul style="list-style-type: none"> • Peckham community council and Nunhead and Peckham Rye community council made comments on the consultation strategy and the vision paper, which we considered and responded to • The planning committee made comments on the scoping report, consultation strategy, vision paper and draft issues and options paper which were considered and responded to • The Executive Member for Regeneration made the final decision as to whether these reports were ready for consultation 	
<p>Issues and Options</p> <p>September to February 2009</p> <p>This involved using the information gathered on issues to identify a vision for the Peckham and Nunhead area in the future and different ways (options) this vision could be achieved.</p>	<p>At this stage we prepared:</p> <ul style="list-style-type: none"> • A paper setting out the issues and options • A report accompanying this paper setting out the sustainability issues of each of the options • An equalities impact assessment (stage 1) • An updated consultation strategy • A consultation plan for this stage • Reports to the community councils, planning committee and Executive Member for Regeneration on the issues and options and comments received on the scoping report together with our responses to them • A database of your comments and our responses 	<p>We have already:</p> <ul style="list-style-type: none"> • Presented at the Peckham and Nunhead and Peckham Rye community councils and attended other meetings • Publicised the issues and options consultation • Written to people, groups and organisations on our mailing list about the consultation • Held events, exhibitions and workshops (see section 4) <p>You had your say by:</p> <ul style="list-style-type: none"> • Commenting on the issues and options by writing to us and attending meetings and workshops
	<p style="text-align: center;">↓</p> <p>What was decided at this stage?</p> <ul style="list-style-type: none"> • The Peckham and Nunhead and Peckham Rye community council and planning committee made comments on the issues and options paper, which we considered and responded to • The Executive Member for Regeneration decided that the issues and options paper was ready for consultation and also agreed the consultation strategy and the consultation plan for this stage 	
<p>Towards a Preferred Option</p> <p>May to September 2011</p>	<p>At this stage we prepared:</p> <ul style="list-style-type: none"> • A wide range of appropriate options before we selected the preferred option. • A section in the AAP where we set out whether we had one 	<p>We have already:</p> <ul style="list-style-type: none"> • Presented at the Peckham and Nunhead and Peckham Rye community councils and attended other meetings • Publicised the towards a preferred option consultation

Stage **What happens during this stage and how can you get involved?**

<p>We introduced this stage to ensure that we fully consulted on the wide range of appropriate options before we selected the preferred option.</p>	<p>preferred option or a number of options for each theme.</p>	<ul style="list-style-type: none"> • Written to people, groups and organisations on our mailing list about the consultation • Held events, exhibitions and workshops (see section 4) <p>You had your say by:</p> <ul style="list-style-type: none"> • Commenting on the towards a preferred option by writing to us and attending meetings and workshops to discuss particular issues
	<p>What was decided at this stage?</p> <ul style="list-style-type: none"> • The towards a preferred option document was presented to Cabinet, who decided that the document was ready for consultation and who also agreed the consultation strategy and the consultation plan for this stage • The Peckham and Nunhead and Peckham Rye community councils and planning committee made comments on the towards a preferred option document, which we have considered and will respond to 	

<p>Preferred Option</p> <p>December 2011 to February 2012</p> <p>This involves identifying the best option for achieving the vision for Peckham and Nunhead based on the pros and cons of each possible option and feedback from local people.</p>	<p>At this stage we prepare:</p> <ul style="list-style-type: none"> • A paper setting out the preferred option • A report accompanying the preferred option document setting out the sustainability issues • An equalities impact assessment (stage 2) • A consultation plan for this stage • An updated consultation strategy • A consultation report summarising the feedback from the previous round of consultation and setting out our response • An appropriate assessment, as required by EU Habitats Directive • A schedule of proposals map changes • Reports to the community councils, planning committee and Cabinet on the 'preferred option' and comments received on the previous 'towards a preferred option' together with our responses to them • A database of your comments and our responses 	<p>We will:</p> <ul style="list-style-type: none"> • Present at the Peckham and Nunhead and Peckham Rye community councils and attend other meetings • Present to planning committee • Publicise the preferred option consultation • Write to people, groups and organisations on our mailing list about the consultation • Hold events, exhibitions and/or workshops (see section 4) <p>You can have your say by:</p> <ul style="list-style-type: none"> • Commenting on the preferred option by writing to us, filling out a questionnaire and/or attending a meeting or workshop where the preferred option is to be discussed
	<p>What needs to be decided at this stage?</p> <ul style="list-style-type: none"> • The preferred option document is presented to Cabinet, who decide whether to approve the preferred option for consultation • As part of consultation we will present the preferred option to the Peckham and Nunhead and Peckham Rye community councils and to 	

Stage **What happens during this stage and how can you get involved?**

	planning committee.
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<p>Publication/ Submission</p> <p>September to November 2012</p> <p>Following feedback, the preferred option will be written up in detail to form the publication/ submission version of the AAP. This will be submitted to the Secretary of State and will be examined by an independent inspector who will recommend whether the plan can be adopted in its current form or whether any changes should be considered.</p>	<p>At this stage we prepare:</p> <ul style="list-style-type: none"> • The publication/submission version of the Peckham and Nunhead AAP • A revised equalities impact assessment (stage 2) • A final report on the sustainability of the draft plan • An consultation plan for this stage • An updated consultation strategy • A consultation report summarising the feedback from the previous round of consultation and setting out our response • An appropriate assessment, as required by EU Habitats Directive • Reports to the community councils, planning committee, Cabinet and Council Assembly on the draft plan and comments received on the preferred options together with our responses to them • A database of your comments and our responses • A statement which explains all the consultation undertaken and how this meets legal requirements <p>We also send any comments you make on the publication/ submission version of the AAP to the Secretary of State for consideration by an independent inspector</p>	<p>We will:</p> <ul style="list-style-type: none"> • Present at the Peckham and Nunhead and Peckham Rye community councils and attend other meetings • Present at planning committee • Publicise the draft plan consultation and dates of the Examination in Public • Write to people, groups and organisations on our mailing list about the consultation and the Examination in Public • Hold events, exhibitions and/or workshops (see section 4) <p>You can have your say by:</p> <ul style="list-style-type: none"> • Commenting on the publication/submission AAP by writing to us, completing a questionnaire and/or attending a meeting or workshop where these are discussed. • Your written comments will be considered by an independent inspector. • Attending the Examination in Public
	<p>What needs to be decided at this stage?</p> <ul style="list-style-type: none"> • The draft AAP for Peckham and Nunhead is presented to Cabinet, who decide whether to approve the draft plan for consideration by the Council Assembly, based on the reports presented to it and all comments that have been received through consultation • Council Assembly makes the final decision as to whether the draft plan is ready for the final round of consultation and to be submitted to the Secretary of State, based on the reports and all comments that have been made. It will also agree the consultation strategy and the consultation plan for this stage • Consultation will be held and the draft AAP will be presented to the Peckham and Nunhead and Peckham Rye community councils and planning committee. At this stage, the AAP should not require significant changes. Any comments received through consultation will be forwarded to the Secretary of State. • An independent inspector appointed by the Secretary of State will examine the draft plan and all comments received on it and decide whether 	

Stage What happens during this stage and how can you get involved?

	or not it should be adopted and what changes need to be made to it.
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<p>Adoption</p> <p>By October 2013</p> <p>Once the Secretary of State has approved the plan the council will adopt and start using it.</p>	<p>At this stage we prepare:</p> <ul style="list-style-type: none"> • The final plan, including deciding whether to make any changes that might have been recommended by the inspector • Copies of the inspector’s report on the draft plan • Reports to planning committee, Cabinet and Council Assembly on the outcomes of the examination of the draft plan by the inspector • An adoption statement setting out our intention to adopt the AAP, as required by the Town and Country Planning (Local Development)(England) Regulations 2004 (amended 2008) 	<p>We will:</p> <ul style="list-style-type: none"> • Present to planning committee and Cabinet for comments prior to presentation to the Council Assembly • Present to Council Assembly for agreement to adopt the AAP • Publicise the adoption of the plan • Write to people, groups and organisations on our mailing list about the receipt of the inspector’s report and adoption of the AAP <p><i>You will not be able to suggest changes to the plan at this stage.</i></p>
	<p>What needs to be decided at this stage?</p> <ul style="list-style-type: none"> • The inspector will issue a report setting out whether the AAP is ‘sound’ and can be adopted. He/she could also recommend a number of minor changes that the council should make before adopting the AAP. • The council will decide whether the changes should be made to the AAP or whether it should be adopted without making the recommended changes. • The finalised AAP will be presented to Cabinet and planning committee. • The finalised AAP will be presented to Council Assembly for the final decision on whether to formally adopt. 	

3. Tailoring consultation to Peckham and Nunhead

What is different about Peckham and Nunhead?

By looking at what is different about Peckham and Nunhead in comparison to the rest of Southwark we can make sure that we tailor our consultation on the Peckham and Nunhead AAP to most effectively involve local people.

The table below sets out information on people living within the Peckham community council and Nunhead and Peckham Rye community council Areas. In all, it is estimated that there are 61,814 people living in the area, almost 25% of the total borough population¹. More comprehensive information is set out in the background papers that underpin the AAP.

Characteristic	Issues for consultation
<p>Age¹</p> <ul style="list-style-type: none"> • Peckham has a young population compared to the rest of the borough and has the highest number of under 15 year olds than any other area. • Peckham has the lowest proportion of older residents. • Nunhead and Peckham Rye has the second highest proportion of older people in the borough. 	<ul style="list-style-type: none"> • Younger people may be reluctant to attend meetings in the evening because of safety concerns, yet they are an important voice. Consultation will need to target youth, this could include attending schools and youth forums in the area and using techniques that would appeal to young people. • Older people may not feel safe to attend meetings in the evening or there may be a lack of respect for their views. Meetings should be held at accessible times and information be provided in easily accessed locations. Groups that represent the interests of older people should also be targeted.
<p>Ethnicity</p> <ul style="list-style-type: none"> • Peckham has the highest number of Black residents and the second highest proportion of Chinese residents in Southwark • Peckham has the lowest number of White British and Asian Residents in Southwark • Nunhead and Peckham Rye has the highest number of mixed groups in the borough and the second highest proportion of Black Caribbean residents 	<ul style="list-style-type: none"> • Minority ethnic groups may need translators and interpreters if English is not their first language. Information should avoid jargon and legal terms. Groups that represent ethnic groups in the area should be targeted.
<p>Country of birth</p> <ul style="list-style-type: none"> • Peckham has the lowest number of people born in England • In Nunhead and Peckham Rye, over two-thirds were born in England, which is higher than average in Southwark 	<ul style="list-style-type: none"> • At the very least, all written information will include details of the council's interpreter and translation service but in appropriate circumstances information will be translated into languages spoken locally.
<p>Religion</p> <ul style="list-style-type: none"> • About two-thirds of people in Peckham and Nunhead are Christians. • Nunhead and Peckham Rye has the 	<ul style="list-style-type: none"> • The needs of different religious groups may not be well understood and there may be restrictions on how certain individuals can get involved. There may

¹ ONS, mid year estimate 2006

Characteristic	Issues for consultation
<p>second highest number of Jewish people in Southwark but the lowest proportion of Sikh people.</p> <ul style="list-style-type: none"> • Peckham has the highest number of Buddhists and second highest proportion of Muslims compared to other community councils. • At the 2001 Census, 65% of people identified as being Christian, which is close to the Southwark average. • 4% identified as being Muslim compared to 7% across Southwark, • There were a very small number of people identifying as Buddhist, Hindu or Jewish 	<p>also be fear of discrimination preventing people having their say. Contact with faith groups and forums will be important as well as holding events at accessible times and in appropriate venues.</p>
<p>Lone parents</p> <ul style="list-style-type: none"> • At the 2001 Census, 8% of households in the area were lone parent households with dependent children, compared with 10% across Southwark. 	<ul style="list-style-type: none"> • Lone parents may not be able to afford child minding to attend meetings. A variety of consultation techniques should be used. Another option is to provide childcare at meetings or reimburse part of the cost of childcare and travel for the low waged.
<p>People with disabilities</p> <ul style="list-style-type: none"> • At the 2001 Census, 13% of people in the area identified as being disabled (having a limiting long term illness). This compares to 16% across Southwark. 	<ul style="list-style-type: none"> • Venues for meetings and exhibitions will need to be accessible. Information will need to be provided in a variety of formats such as audio, large print. Sign-language interpreters may also be needed at meetings.
<p>Employment</p> <ul style="list-style-type: none"> • At the 2001 Census, 4.5% of people identified as being unemployed, compared to 6% in Southwark. • Most of those in employment had full time jobs, however 6.5% of residents were in part-time work. • 10% of people identified as being students, compared to 13% across Southwark. • 27% of residents were not economically active, compared to 34% in Southwark. • 6% of people are retired, compared to 8% across Southwark. • May 2007 data from the Department of Works and Pensions reveals approximately 14% of residents in the area are claiming income benefits of some kind. 	<ul style="list-style-type: none"> • The unemployed or low waged may not be able to afford to travel to meetings or obtain information. Information should be provided free of charge to all residents. An option is to reimburse residents for travel to meetings if they are low waged. • Shift workers may not be able to come to meetings during the evenings, a variety of meetings times should be used. This could also include lunch time events for workers. • Information should be available outside business hours. Email will provide an effective way of communicating with people outside of business hours.

Who is likely to be affected by the Peckham and Nunhead Area Action Plan?

To make sure that the plan and vision for the future of the Peckham and Nunhead area is successful everyone that has an interest in the Peckham and Nunhead area needs to be

involved. This is because we need to make sure that we include all of the issues, discuss all of the options and understand everyone’s ideas for making the Peckham and Nunhead area a better place.

People or groups likely to be affected	Ways to target and involve them
Residents are one obvious group who will be affected by the Peckham and Nunhead AAP. We know from the table above that the residents of the Peckham and Nunhead area are diverse and have diverse needs which will need to be addressed by the way we consult	We know about a number of organisations and groups that represent the different interests of local people in the Peckham and Nunhead area, such as faith groups, ethnic forums, youth forums, tenants and residents associations and local amenity groups. It is important all of these groups know about and are involved in the consultation. Many of these groups hold meetings that we can attend.
As well as residents, it will important to involve people who may work or run a business in the Peckham and Nunhead area or visit the area for leisure.	We will consult with local businesses and traders, business interest groups and neighbouring boroughs. Information will need to be made available in locations these people are likely to access, such as tube stations and shopping malls.
General interest groups, such as environmental groups, will also have a say in the future of the Peckham and Nunhead area to ensure that wider needs are met.	We know of associations and groups concerned with heritage, the environment or ensuring a fair society who we will need to involve in consultation. These groups may hold meetings we can attend.
<p>Certain people and organisations also need to be involved as they will have a role in ensuring what is planned actually happens. These include:</p> <ul style="list-style-type: none"> • Major land owners, including housing associations • Transport agencies and providers • Health authorities and partnerships • Utility providers • Housing providers • Creative industries • Educational establishments • Leisure and entertainment providers • Local councillors • Officers from across the council, such as housing, education, environmental services, children’s services and community services 	<p>We will need to meet with these groups and individuals and ensure they understand their role in preparing and delivering the Peckham and Nunhead AAP. They will also need to know how this fits in with the work they do. We have lists of these groups and individuals so we can get in contact with them and include them in mail outs.</p> <p>We will need to brief local councillors and ensure that they are involved in preparing the plan. Attendance at the Peckham and Nunhead and Peckham Rye community councils will also be a good way of reaching councillors as well as local people.</p>

Appendix B sets out in detail groups, organisations and partnerships that we currently know about and who we think need to be involved in preparing the Peckham and Nunhead AAP. This list is not necessarily complete and needs to be kept up to date.

General barriers to involving people

As well as those relating to the different needs of people, there are also general barriers to involving people that need to be overcome, some of which are set out below. Our Statement

of Community Involvement (SCI) sets out more information on how we seek to overcome possible barriers to successful engagement whilst preparing all of our planning policy documents.

Barrier	How we can overcome this barrier
A lack of knowledge about planning and planning processes	We can provide training to any group or individual. This consultation strategy will also help explain the process.
Jargon and legal terms making it hard to understand documents or putting people off	We will use plain English and avoid jargon and legal terms. Glossaries will explain any technical terms that must be used. Graphics and illustrations will be used as much as possible. Documents will be as concise as possible. Layout of documents will be clear.
A lack of interest in planning. People may feel they have other priorities and may not see the relevance of planning to their lives	We will explain the importance of planning and how it relates to the things that concern people the most, focussing on outcomes rather than explaining procedure and legal requirements. We can use a range of interesting consultation methods and ensuring meetings and information is focussed on the issues that concerns people the most.
A lack of time to get involved	We will be focussed and concise and provide different ways of having your say, such as short questionnaires.
Difficulty understanding what proposals mean in the real world, i.e. how will the look and feel of their area change as a result of what is written in the plan?	We will use examples to explain concepts, and visual materials such as illustrations, models and display boards as much as possible.
Lack of information or knowledge that the plan is even being prepared	We will ensure information is available at all times of the day, in variety of formats and in locations people frequent, such as train stations and shopping malls, as well as websites and household newsletters.
Consultation fatigue and feelings that the consultation would not amount to too much.	We need to be clear and up front about the level of influence local people can have and what can and cannot be achieved by the Peckham and Nunhead AAP. We need to coordinate consultation in the area and review previous consultation exercises to make sure we are not repeating ourselves unnecessarily. We could also show examples of how planning has led to positive changes in the local area.

Considering other consultation carried out in the Peckham and Nunhead area

There already has been much consultation with local people in the Peckham and Nunhead area about issues that affect them and their views about future development and planning policy. This consultation can be grouped into two main projects:

Southwark-wide planning documents:

- The **Southwark Plan** and the **Core Strategy** are the main planning documents setting out the rules that development across the borough needs to meet. This included a vision for Peckham town centre in the Southwark Plan, which has now been replaced by a vision for Peckham and Nunhead in the Core Strategy.

We consulted on the draft Core Strategy from July 2008 to March 2010, overlapping with the Peckham and Nunhead specific documents that are listed below. The Core Strategy has now been formally adopted by the council, replacing many of the policies in the Southwark Plan. The Core Strategy sets out the kind of place we want Southwark to be in the future and affects everyone, living, working and visiting Southwark.

The Southwark Plan and the Core Strategy can both be accessed on our website at: http://www.southwark.gov.uk/info/200210/core_strategy

Peckham and Nunhead specific planning documents:

- **Draft Peckham Action Area Supplementary Planning Guidance:** this document looked at new development in Peckham should take place. It was not formally adopted and the AAP is being prepared instead;
- **The current AAP - Peckham and Nunhead Area Action Plan:** Initially, our work focused on identifying the main issues for the Peckham area and identifying a vision for Peckham. This consultation was carried out from September 2008 to May 2009. More recently, in summer 2011, we consulted on our Towards a Preferred Option version of the Area Action Plan. This version set out our preferred policies on a number of issues, but also included some different options on issues such as the town centre and car parking.
- Also in summer 2011, we held local consultation into proposals to designate new **conservation areas** at Rye Lane, Peckham and Peckham Hill Street.

The previous consultation needs to be factored into future consultation on the Peckham and Nunhead AAP as it provides both opportunities and barriers to how we involve local people, as follows:

Opportunities	Barriers
<ul style="list-style-type: none"> • There is a lot of information already available on the needs, priorities and viewpoints of local people that will help us understand the issues that action plan needs to address. 	<ul style="list-style-type: none"> • We need to be careful not to unnecessarily repeat consultation that has already been carried out as this would not be a good use of people's time or resources. • We should only collect the same information again if it is likely to have changed since it was first collected. • Much of the information we have comes mainly from residents who live in private accommodation. We need to expand the range of views we have. • We need to make sure our consultation is more focussed
<ul style="list-style-type: none"> • We can learn from consultation that has taken place as to what works and what doesn't and how best to get local people 	<ul style="list-style-type: none"> • People may be reluctant to get involved in more consultation given all that has taken place.

<p>interested and involved.</p> <ul style="list-style-type: none"> • Local people may have a better understanding of the planning process as a result of the previous consultation exercises undertaken. • The Wooddene housing estate has been demolished and is sign that change is happening. • Consultation on the area action plan can build on this momentum. 	<ul style="list-style-type: none"> • We need to let people know that we are listening to what they have already said. • We need to make consultation relevant and interesting and focussed on outcomes. • There may be confusion on how the action plan differs from the previous documents consulted on. Negative attitudes to these previous projects, such as the perception that a lack of anything happening, could carry over to consultation on the action plan. • We will need to show how the action plan is different from previous documents and will lead to changes actually happening.
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As well as past consultation we need to consider what other projects will take place at the same time as the Peckham and Nunhead AAP. This includes both planning documents such as our open spaces strategy and also proposed development and infrastructure improvements. We need to coordinate consultation on these documents and proposals to avoid repetition and confusion. It is important that the AAP is used as the tool for informing and involving local people in all decisions about the long-term future of the Peckham and Nunhead area.

4. How we will communicate with and listen to local people

Our commitments to involving local people are to:

- Empower local people to participate in the Peckham and Nunhead Area Action Plan
- Recognise the diversity of the community and make sure everyone who may be affected is encouraged to have their say. This includes reaching out to people we may not have heard from in the past and holding events at accessible times and locations.
- Make sure our consultation promotes good community relations and positive feelings about the future of the Peckham and Nunhead area and the planning process.
- Communicate clearly, openly and honestly and keeping people informed at all stages of the process. Making information easy to access and understand.
- Work with local groups and organisations to tailor consultation exercises and where possible make use of existing planned events, meetings and communication channels.
- Make consultation relevant and interesting to those who will be affected by the Peckham and Nunhead Area Action Plan.
- Exceed the minimum legal requirements for involving people and making sure we follow Southwark's Statement of Community Involvement (SCI).

We will be clear with local people about the following:

- How feedback will be used to make decisions and what has already been decided.
- What the outcomes of the area action plan will be; how these affect local people and change the local area (the wider Peckham and Nunhead area, not just Peckham town centre).
- The limitations of the area action plan and what it cannot do.
- How the area action plan will pull together projects to improve Peckham and Nunhead and make sure what is planned actually happens.
- How agreed or proposed developments yet to be built will be affected. The area action plan will build on change that is already happening in the area.

What will happen at each stage of the process?

Section 2 explains the stages in preparing the Peckham and Nunhead AAP. At each stage there will be a period of consultation which will include:

- a period of 6 weeks when you will be able to make written comments on draft documents. This is known as "formal consultation" as it is the amount of time we must give by law.
- most stages will also include an extra 6 week period before the "formal consultation" to allow time for people to get and understand the information they need. This stage is often referred to as "informal consultation". All comments submitted during this stage of consultation will be treated in the same way, but the policy document itself may be subject to minor changes because it has yet to be formally agreed by Cabinet.

At the beginning of each stage, we will publish a detailed consultation plan that will set out the final consultation timetable for that stage.

At each stage we will look at carrying out a variety of consultation exercises. These may include:

- Giving presentations at the Peckham and Nunhead and Peckham Rye Community Councils and Area Housing Forums, and where necessary meet other local groups and organisations such as youth forums, schools and multi-faith forums
- Taking part in local public events and exhibitions
- Putting articles in local newsletters and press
- Publishing information on our website and other local websites
- Using social media such as facebook and twitter
- Producing and distributing summary leaflets and flyers
- Displaying all documents in libraries and one-stop-shops
- Briefing and keeping community involvement officers and other council officers up to date
- Sending out letters (or email if preferred) to our mailing list explaining what is happening, where people can get information from, who to contact for more information and how they can have their say.
- Contacting key local groups, organisations, agencies by phone if necessary to encourage their involvement.
- Providing support on how to make written comments. Using questionnaires along side more formal comment forms has been shown to improve the number and range of people responding.

All written information and verbal presentations will meet the standards set out in Southwark's Statement of Community Involvement by:

- Being clear, to the point and in plain English.
- Using illustrations, diagrams, photos, models and computer visualisations as much as possible in preference to text.
- Avoiding acronyms, abbreviations and jargon and explaining technical issues;
- Including details of the council's interpreter and translation service for the main languages identified in Southwark;
- Being made available on request in large fonts, Braille or audiotape;

There will also be other ways that we will communicate with and involve local people. These will vary at each stage depending on the issues that are most important to people, feedback from previous consultation and discussion with local groups on what would work best for them. Some ideas include:

- Training workshops for the public and council officers on planning.
- Placing information and notices in public buildings, local notice boards, pubs, bars, shops, bus stops and tube stations.
- Having a regularly updated display, such as in a shopping centre, library or leisure centre.
- Arts programme especially with young people.
- Family fun day.
- Historical walks.
- Cycling tours.
- Make video booth to record people's views.
- Film/video by local college to be screened at events.
- Computer generated film showing how the Peckham area may look in the future that can then be given away on DVD.
- Working with schools to get children and young people involved in the area action plan process as part of the curriculum.
- Drawing and writing competitions with schools, describing the Peckham area in the future. Prizes awarded at consultation events, design competition at local groups, leaflet.

- Having virtual notice boards, virtual forums, online representation forms and questionnaires on our website.
- Using text messaging service.
- Conversation cafes

Other ways of hearing people

We need to be realistic and realise that no matter what, some people will never get involved in the events or take opportunities to voice their concerns and comments formally. However there may be other ways that these people express their opinions, such as local web-based discussion forums, news sections on the websites of local groups, and the comments sections of local newspapers and newsletters. We will regularly check these for anything of relevance to the Peckham and Nunhead AAP.

ACTION!!

If you:

- **Know about local meetings where people want to know about the Peckham and Nunhead Area Action Plan**
- **Know about any events and/or exhibitions that are being held in and around the Peckham and Nunhead area**
- **Know about any local publications or websites that are used by local people**
- **Have any other ideas about how we can consult with local people about the Peckham and Nunhead Area Action Plan**

Let us know about it!!

How we will provide you with feedback if you make comments

Comment forms will be made available on the website, at all meetings and events that we attend, or by asking us.

At the end of each stage of consultation, we will collect all comments made and enter them into a database. We will then respond to each comment made and explain the reasons for certain outcomes and decisions so that people can understand the value and influence of their contributions in developing the Peckham and Nunhead AAP.

At the end of each stage, we will publish a consultation report that explains the consultation we have carried out in each stage, the comments received, our responses to them and how comments have influenced the preparation of the plan.

We will make sure that:

- If you give us written comments you will be sent a written acknowledgement via email or letter within 10 days.
- All people who have made comments will be sent updates on progress of the Peckham and Nunhead AAP.
- All comments and officer responses will be made available on council's website and to key decision makers.
- Feedback will be given face to face through community council meetings and other meetings and events.
- You know where you can view all comments made and responses to them, the consultation report, committee dates, availability of the agenda, report and minutes and about the arrangements for public speaking at meetings.

Monitoring our consultation

We will monitor our consultation to make sure it is effective, meets the commitments set out at the beginning of this section and exceeds the legal requirements.

We will do this by collecting information on:

- the number of people who attend meetings, events and send in written comments.
- their gender, age, ethnicity, disability, sexual orientation and religion/belief (this will be done anonymously).
- How satisfied you are with your involvement and what you thought about the different techniques we used.

In addition to this we will also set ourselves minimum targets on a number of things like how many people we think need to be involved, how many meetings we should attend, how many bulletins we should produce. We will always look for ways to exceed these targets where possible. These targets are set out in **appendix B**.

Please assist us by filling out monitoring forms. It is very important that we collect this information so that we can improve how we carry out consultation and make sure that we focus our resources in areas where we need to most.

The consultation report summarises the monitoring information we have collected.

5. What resources do we have to make it happen?

To prepare and develop the Peckham and Nunhead AAP, resources, such as staff and money, will need to be identified so that we can involve and engage the community effectively. The resources that we have available have changed throughout the preparation of the AAP. Our current resources for the preferred option stage are set out below:

Staff

There are three officers within the planning policy team that are responsible for coordinating the work and consultation carried out on the Peckham and Nunhead AAP. Other members of the planning policy team also assist in preparing and consulting on the AAP.

As well as this, a number of other officers from across the council will be involved in working together to coordinate and combine resources. We will specifically seek help and advice from the:

- Social Policy Unit to ensure equality issues are addressed in the preparation of the AAP
- Community engagement officers working group on how to contact hard to reach groups
- Communications officers from within the council
- Other closely related teams including officers specialising in housing, design, economic development, transport and parks

We also have a project board to ensure senior council officers across a number of departments are involved in the preparation of the AAP.

Existing meetings, events and publications

We will use a number of existing consultation forums, organisations, networks and local publications in and around Peckham and Nunhead to give out information and encourage community involvement. These include:

- Peckham community council, Nunhead and Peckham Rye community council and area housing forums
- Publications such as Southwark Life (see **Appendix C** for a full list)
- Existing networks such as Peckham Voluntary Forum (PVSF), Youth Providers Network and Multi-Faith Forum (see **Appendix B** for a full list)

Appendix A – What are our legal requirements?

The government sets legal requirements for consultation that we must meet. These are contained in a legal document called the Town and Country Planning (Local Development) (England) Regulations (2004). Further explanation of these legal requirements is provided in a document called Planning Policy Statement 12 Local Spatial Planning (PPS12).

One of the key principles in these documents is that we involve the community at an early stage, when they can have the most influence, and continue to consult them at each stage of preparing a planning document.

The minimum we must do by law is:

- Send a copy of the sustainability assessment scoping report to Natural England, English Heritage and the Environment Agency for comment, giving them 5 weeks to respond
- Consult on the draft area action plan for 6 weeks by:
 - writing to a set list of “statutory consultees” (which include government agencies, utility providers and the police)
 - displaying documents at council offices
 - placing an advertisement in local press; and
 - publishing documents on the council’s website

(Regulation 25, of the Town and Country Planning (Local Development) (England) Regulations 2004).

We need to record all comments received and show how we have taken them into consideration. When we send the draft area action plan to the Secretary of State, we need prepare a consultation statement that summarises the main issues raised by these comments and how they have been addressed in preparing the area action plan (*regulation 28 of the Town and Country Planning (Local Development) (England) Regulations 2004*).

The council also needs to prepare a statement of community involvement. Southwark’s Statement of Community Involvement sets out how and when we will involve the community in the preparation of planning policy documents and the determination of planning applications. Southwark’s Statement of Community Involvement commits us to exceeding the minimum legal requirements for consultation.

All consultation carried out as part of the Peckham and Nunhead Area Action Plan will have to be in compliance with PPS 12 and our Statement of Community Involvement.

When the independent inspector examines the draft area action and decides if it should be formally approved, one of the things they will consider (known as a “test of soundness”) is whether the area action plan has been prepared in compliance with the statement of community involvement.

To find out more go to:

PPS 12

<http://www.communities.gov.uk/publications/planningandbuilding/pps12lsp>

Southwark’s Statement of Community Involvement

www.southwark.gov.uk/SCI

Appendix B – Who needs to be involved and how can we target them?

(Note: this list is not exhaustive and is based on the commitments in our SCI)

Type of Consultee	Name of Consultee	How we target them	Target
<ul style="list-style-type: none"> • Neighbouring boroughs 	<ul style="list-style-type: none"> • London borough of Lambeth • London borough of Lewisham • London borough of Croydon • London borough of Bromley 	<ul style="list-style-type: none"> • Send Email and letter updates to our mailing list. • Send progress update at least before the beginning of each consultation period. • An on-line representation form will be available on the Southwark website at the issues and options stage, preferred option stage, and publication/submission stage. 	<ul style="list-style-type: none"> • To receive comments from Lewisham at the issues and options stage and/or preferred option stage. • Meet with Lewisham Council about the area action plan before the end of the preferred option stage
<ul style="list-style-type: none"> • National and local heritage associations and groups 	<ul style="list-style-type: none"> • English Heritage • Southwark Heritage Association • Peckham Society 	<ul style="list-style-type: none"> • Send Email and letter updates to our mailing list. • Send progress update at least before the beginning of each consultation period. • An on-line representation form will be available on the Southwark website at the issues and options stage, preferred option stage, and publication/submission stage. 	<ul style="list-style-type: none"> • To receive comments from English Heritage and the Peckham Society at the issues and options and/or preferred option stage.
<ul style="list-style-type: none"> • National, regional and local environmental associations and groups 	<ul style="list-style-type: none"> • Natural England • Environment Agency • Southwark Friends of the Earth • London Wildlife Trust 	<ul style="list-style-type: none"> • Send Email and letter updates to our mailing list. • Send progress update at least before the beginning of each consultation period. • An on-line representation form will be available on the Southwark website at the issues and options stage, preferred option stage, and publication/submission stage. 	<ul style="list-style-type: none"> • To receive comments from Natural England and the Environment Agency before the end of the preferred option stage.
<ul style="list-style-type: none"> • Regional government and regional governmental bodies 	<ul style="list-style-type: none"> • Greater London Authority 	<ul style="list-style-type: none"> • Send Email and letter updates to our mailing list. • Send progress update at least before the beginning of each consultation period. • An on-line representation form will be available on the Southwark website at the issues and options stage, preferred option stage, and publication/submission stage. 	<ul style="list-style-type: none"> • To receive comments from each of these groups before the end of the preferred option stage.
<ul style="list-style-type: none"> • National and regional transport agencies and 	<ul style="list-style-type: none"> • Highways Agency 	<ul style="list-style-type: none"> • To meet and involve these groups at issues and options and preferred 	<ul style="list-style-type: none"> • To receive comments from each of these groups at issues and options

Type of Consultee	Name of Consultee	How we target them	Target
providers	<ul style="list-style-type: none"> • Transport for London 	<p>option stage.</p> <ul style="list-style-type: none"> • Send email and letter updates to our mailing list. • Send progress update at least before the beginning of each consultation period. • An on-line representation form will be available on the Southwark website at the issues and options stage, preferred option stage, and publication/submission stage. 	stage and preferred option stage.
<ul style="list-style-type: none"> • Regional and local health authorities and partnerships 	<ul style="list-style-type: none"> • NHS Southwark 	<ul style="list-style-type: none"> • Send Email and letter updates to our mailing list. • Send progress update at least before the beginning of each consultation period. • An on-line representation form will be available on the Southwark website at the issues and options stage, preferred option stage, and publication/submission stage. 	<ul style="list-style-type: none"> • To receive comments NHS Southwark at the issues and options and/or preferred option stage. • Meet with the NHS Southwark at the issues and options, towards a preferred option and preferred option stage.
<ul style="list-style-type: none"> • Regional emergency services and local crime and safety groups 	<ul style="list-style-type: none"> • Metropolitan police authority • British Transport Police • London Fire and Emergency Planning Authority • London Fire Brigade • London Ambulance Service • Southwark Police Consultative Group • Crime Concern Trust • Safer Community • Safer Southwark Partnership 	<ul style="list-style-type: none"> • Send Email and letter updates to our mailing list. • Send progress update at least before the beginning of each consultation period. • An on-line representation form will be available on the Southwark website at the issues and options stage, preferred option stage, and publication/submission stage. 	<ul style="list-style-type: none"> • To receive comments from to Southwark police consultative forum and the Safer Southwark Partnership at issues and options stage and preferred option stage.
<ul style="list-style-type: none"> • Utility providers 	<ul style="list-style-type: none"> • Thames Water Property Services 	<ul style="list-style-type: none"> • Send Email and letter updates to our mailing list. • Send progress update at least before the beginning of each 	<ul style="list-style-type: none"> • To receive comments from Thames Water Property Services at issues and options stage and preferred option stage.

Type of Consultee	Name of Consultee	How we target them	Target
		<p>consultation period.</p> <ul style="list-style-type: none"> An on-line representation form will be available on the Southwark website at the issues and options stage, preferred option stage, and publication/submission stage. 	
<ul style="list-style-type: none"> Housing providers and housing groups 	<ul style="list-style-type: none"> ASRA Affinity Sutton Family Mosaic Guinness Trust South Region Hexagon Housing Association Hyde Housing L&Q Group Metropolitan Housing Trust Notting Hill Housing Group Peabody Southern Housing Group Viridian Housing Wandle RSL Housing for Women Central & Cecil Housing Trust Lambeth & Southwark Housing Society Habinteg Octavia Hill Housing Trust Southwark & London Diocesan Housing Association 	<ul style="list-style-type: none"> To meet with each RSL owning land in the Peckham and Nunhead area at Issues and Options Stage. Send Email and letter updates to our mailing list. Send progress update at least before the beginning of each consultation period. An on-line representation form will be available on the Southwark website at the issues and options stage, preferred option stage, and publication/submission stage. Make presentations and conduct workshops at the Area Housing Forum. 	<ul style="list-style-type: none"> To raise awareness of the Peckham and Nunhead AAP. To receive comments from the Southwark Housing Association Group at issues and options stage and preferred option stage.
<ul style="list-style-type: none"> Local residents and residents groups 	<ul style="list-style-type: none"> Peckham Vision Peckham and Nunhead and Peckham Rye Area Housing Forums Southwark Group of Tenants Association Bellenden Residents Group Peckham Residents' Network 	<ul style="list-style-type: none"> Inform through local newsletters and press (a list of local publications and websites is contained within Appendix C) Email Peckham Residents' Network Participate at local events To host a stall at the annual Tenants Conference. Place information on community notice boards. Meet with Resident Involvement 	<ul style="list-style-type: none"> To raise awareness of the Peckham and Nunhead AAP. To receive comments from the local residents such as the Bellenden Residents Group, Peckham Area Housing Forum and Nunhead and Peckham Rye Area Housing Forum at issues and options stage and/or preferred option stage. To host a workshop or series of workshops that meaningfully involves local residents before the end of the preferred option stage.

Type of Consultee	Name of Consultee	How we target them	Target
		<p>Officers to discuss how we involve residents</p> <ul style="list-style-type: none"> • Make presentations and conduct workshops at the Peckham and Nunhead and Peckham Rye Community Councils, Area Forums and other local meetings • Send Email and letter updates to our mailing list. • Send progress update at least before the beginning of each consultation period. • An on-line representation form will be available on the Southwark website at the issues and options stage, preferred option stage, and publication/submission stage. • Provide the Southwark call centre with up-to-date information and the community with accurate phone numbers • Carry out Exhibitions and produce displays in local public assembly areas and buildings and at local events. • Each document that is produced will be displayed in libraries, one-stop shops and local council offices. • At least one leaflet or flyer will be produced and distributed to local libraries, one-stop shops, area housing offices and other public venues at each stage of consultation 	
<ul style="list-style-type: none"> • Local businesses 	<ul style="list-style-type: none"> • Southwark Education Business Alliance • SEBA Enterprise Forum (SEF) • Nunhead Business Association • Local traders 	<ul style="list-style-type: none"> • Inform through local newsletters and press (a list of local publications and websites is contained within Appendix C) • Participate at local events • Make presentations and conduct workshops at Community Councils, Area Forums and other local meetings • Contact local businesses and traders and involve them at the issues and options stage and 	<ul style="list-style-type: none"> • To receive comments from local businesses and business groups such as the Nunhead Business Forum at the Issues and Options Stage and/or Preferred Option Stage. • To host a workshop or series of workshops that meaningfully involves local businesses and traders before the end of the Preferred Option Stage.

Type of Consultee	Name of Consultee	How we target them	Target
		<p>preferred option stage</p> <ul style="list-style-type: none"> • Send Email and letter updates to our mailing list. • Send progress update at least before the beginning of each consultation period. • An on-line representation form will be available on the Southwark website at the issues and options stage, preferred option stage, and publication/submission stage. • Provide the Southwark call centre with up-to-date information and the community with accurate phone numbers 	
<ul style="list-style-type: none"> • Local environmental and amenity groups 	<ul style="list-style-type: none"> • CRISP • Groundwork Southwark • London Wildlife Trust • Southwark Biodiversity Partnership • The Rye Land and Station Action Group 	<ul style="list-style-type: none"> • Inform through local newsletters and press (a list of local publications and websites is contained within Appendix C) • Participate at local events • Make presentations and conduct workshops at Community Councils, Area Forums and other local meetings • Send Email and letter updates to our mailing list. • Send progress update at least before the beginning of each consultation period. • An on-line representation form will be available on the Southwark website at the issues and options stage, preferred option stage, and publication/submission stage. • Provide the Southwark call centre with up-to-date information and the community with accurate phone numbers. 	<ul style="list-style-type: none"> • To receive comments from local environmental and amenity groups at the issues and options stage and/or preferred option stage.
<ul style="list-style-type: none"> • Local black and minority ethnic community 	<ul style="list-style-type: none"> • African Heritage Association • African Regeneration Association • African Root Men's Project (ARMPRO) • Aylesbury 	<ul style="list-style-type: none"> • Attend equalities and diversity panel at issues and options and preferred option stages. • Inform through local newsletters and press (a list of local publications and websites is contained within Appendix C) 	<ul style="list-style-type: none"> • To receive comments from local black and minority ethnic groups identified at issues and options stage and preferred option stage.

Type of Consultee	Name of Consultee	How we target them	Target
	<ul style="list-style-type: none"> Turkish Women's Group • Association of Minority • Black Elderly Group Southwark • Caribbean Ecology Forum • International Ass of African Women • Educational Alliance Africa • Ethno News • Multi-lingual Community Rights Shop • Sierra Leone Community Forum • Somali Health and Education Project • South Asian Elderly Organisation • South East Asian Elderly • South East Muslim Association • South London Arab • Southwark Bhagini Samaj • Southwark Black Elderly Group • Southwark Cypriot & Turkish Cultural Society • Southwark Cypriot Day Centre & Elders Group • Southwark Cypriot Turkish Association • Southwark Ethnic Business Partnership • Southwark Muslim Pensioners Group 	<ul style="list-style-type: none"> • Participate at local events • Make presentations and conduct workshops at community councils, area forums and other local meetings • Send Email and letter updates to our mailing list. • Send progress update at least before the beginning of each consultation period. • An on-line representation form will be available on the Southwark website at the issues and options stage, preferred option stage, and publication/submission stage. • Provide the Southwark call centre with up-to-date information and the community with accurate phone numbers. • Make information available in alternative languages 	

Type of Consultee	Name of Consultee	How we target them	Target
	<ul style="list-style-type: none"> • Southwark Muslim Women's Association • Southwark Race and Equalities Forum • Southwark Turkish & Cypriot Group • Southwark Turkish Education Group • Southwark Turkish Elderly • Southwark Vietnamese Chinese Community • Southwark Vietnamese Refugee Association • Vietnamese Women's Group 		
<ul style="list-style-type: none"> • Local faith groups 	<ul style="list-style-type: none"> • Multi-faith Forum/local faith area network • Local faith centres 	<ul style="list-style-type: none"> • Attend multi-faith forum at issues and options and preferred option stages. • Inform through local newsletters and press (a list of local publications and websites is contained within Appendix C) • Participate at local events • Make presentations and conduct workshops at community councils, Area Forums and other local meetings • Send email and letter updates to our mailing list. • Send progress update at least before the beginning of each consultation period. • An on-line representation form will be available on the Southwark website at the issues and options stage, preferred option stage, and publication/submission stage. • Provide the Southwark call centre 	<ul style="list-style-type: none"> • To receive comments from local faith groups identified at issues and options stage and or preferred option stage.

Type of Consultee	Name of Consultee	How we target them	Target
		<p>with up-to-date information and the community with accurate phone numbers.</p> <ul style="list-style-type: none"> • Make information available in alternative languages 	
<ul style="list-style-type: none"> • Local educational establishments 	<ul style="list-style-type: none"> • Southbank University • Southwark College • Goldsmiths University • University of Arts (Camberwell) • Schools and Academies 	<ul style="list-style-type: none"> • Inform through local newsletters and press (a list of local publications and websites is contained within Appendix C) • Participate at local events • Make presentations and conduct workshops at community councils, area forums and other local meetings • Send email and letter updates to our mailing list. • Send progress update at least before the beginning of each consultation period. • An on-line representation form will be available on the Southwark website at the issues and options stage, preferred option stage, and publication/submission stage. • Provide the Southwark call centre with up-to-date information and the community with accurate phone numbers. 	<ul style="list-style-type: none"> • To receive comments from local educational establishments, such as University of the Arts Camberwell, at the issues and options stage and/or preferred option stage.
<ul style="list-style-type: none"> • Local leisure and entertainment providers 	<ul style="list-style-type: none"> • Peckham Pulse • Peckham Library 	<ul style="list-style-type: none"> • To meet and involve leisure and entertainment providers at issues and options and preferred option stages. • Inform through local newsletters and press (a list of local publications and websites is contained within Appendix C) • Participate at local events • Make presentations and conduct workshops at community councils, area forums and other local meetings • Send email and letter updates to our mailing list. • Send progress update at least before the beginning of each 	<ul style="list-style-type: none"> • To raise awareness of the Peckham and Nunhead AAP.

Type of Consultee	Name of Consultee	How we target them	Target
		<p>consultation period.</p> <ul style="list-style-type: none"> • An on-line representation form will be available on the Southwark website at the issues and options stage, preferred option stage, and publication/submission stage. • Provide the Southwark call centre with up-to-date information and the community with accurate phone numbers. 	
<ul style="list-style-type: none"> • Local gay, lesbian, bisexual and transgender community 	<ul style="list-style-type: none"> • Southwark LGBT Network 	<ul style="list-style-type: none"> • Seek comment from the Southwark LGBT network and equalities and diversity panel 	<ul style="list-style-type: none"> • To receive comments from the Southwark LGBT Network at issues and options stage and /or preferred option Stage.
<ul style="list-style-type: none"> • Local disability groups 	<ul style="list-style-type: none"> • Southwark Disabilities Forum • Action for Blind People (Training Centre) 	<ul style="list-style-type: none"> • Inform through local newsletters and press (a list of local publications and websites is contained within Appendix C) • Participate at local events • Make presentations and conduct workshops at community councils, area forums and other local meetings • Send email and letter updates to our mailing list. • Send progress update at least before the beginning of each consultation period. • An on-line representation form will be available on the Southwark website at the issues and options stage, preferred option stage, and publication/submission stage. • Provide the Southwark call centre with up-to-date information and the community with accurate phone numbers. • Make information available in alternative formats as needed 	<ul style="list-style-type: none"> • To receive comments from the Southwark Disabilities Forum at issues and options stage and /or preferred option stage.
<ul style="list-style-type: none"> • Local older population 	<ul style="list-style-type: none"> • Southwark Pensioners Forum • Age Concern Southwark Community Support • Southwark Muslim 	<ul style="list-style-type: none"> • Inform through local newsletters and press (a list of local publications and websites is contained within Appendix C) • Participate at local events • Make presentations and conduct workshops at community councils, 	<ul style="list-style-type: none"> • To receive comments from the Southwark Pensioners Forum at issues and options stage and preferred option stage.

Type of Consultee	Name of Consultee	How we target them	Target
	Pensioners Group	<p>area forums and other local meetings</p> <ul style="list-style-type: none"> • Send email and letter updates to our mailing list. • Send progress update at least before the beginning of each consultation period. • An on-line representation form will be available on the Southwark website at the issues and options stage, preferred option stage, and publication/submission stage. • Provide the Southwark call centre with up-to-date information and the community with accurate phone numbers. 	
<ul style="list-style-type: none"> • Local youth groups and young people 	<ul style="list-style-type: none"> • Youth Forum/Youth Council • Young Southwark • Community Youth Provision Ass. • Youth Concern UK • Springboard for Children • Springboard Southwark Trust • Youth Providers Network • NSPCC • Safe Shop and Unity Centre • Schools 	<ul style="list-style-type: none"> • Attend Youth Forums/Youth Council once they have been formalised and established. Meet Youth Providers Network and other organisations working with young people including Safe Shop, Unity Centre and NSPCC at Sojourner Centre • Work with schools to carry out consultation through national curriculum • Inform through local newsletters and press (a list of local publications and websites is contained within Appendix C) • Participate at local events • Send email and letter updates to our mailing list. • Send progress update at least before the beginning of each consultation period. • An on-line representation form will be available on the Southwark website at the issues and options stage, preferred option stage, and publication/submission stage. 	<ul style="list-style-type: none"> • To receive comments from local youth groups and students at issues and options stage and preferred option stage.
<ul style="list-style-type: none"> • Local traveller and gypsy population. 	<ul style="list-style-type: none"> • Southwark Travellers Action Group 	<ul style="list-style-type: none"> • Inform through local newsletters and press (a list of local publications and websites is contained within Appendix C) 	<ul style="list-style-type: none"> • To receive comments from the Southwark Travellers Action Group at issues and options stage and preferred option stage.

Type of Consultee	Name of Consultee	How we target them	Target
		<ul style="list-style-type: none"> • Participate at local events • Make presentations and conduct workshops at community councils, area forums and other local meetings • Send email and letter updates to our mailing list. • Send progress update at least before the beginning of each consultation period. • An on-line representation form will be available on the Southwark website at the issues and options stage, preferred option stage, and publication/submission stage. 	
<ul style="list-style-type: none"> • Local refugee and asylum seeker population 	<ul style="list-style-type: none"> • Southwark Day Centre for Asylum Seekers • Southwark Refugee Artists Network • Southwark Refugee Education Project • Southwark Refugee Project 	<ul style="list-style-type: none"> • Inform through local newsletters and press (a list of local publications and websites is contained within Appendix C) • Participate at local events • Make presentations and conduct workshops at community councils, area forums and other local meetings • Send email and letter updates to our mailing list. • Send progress update at least before the beginning of each consultation period. • An on-line representation form will be available on the Southwark website at the issues and options stage, preferred option stage, and publication/submission stage. • Provide the Southwark call centre with up-to-date information and the community with accurate phone numbers. • Make information available in different languages 	<ul style="list-style-type: none"> • To receive comments from the Southwark Refugee Project at issues and options stage and/or preferred option stage.
<ul style="list-style-type: none"> • Land owners 	<ul style="list-style-type: none"> • Tiger Developments 	<ul style="list-style-type: none"> • Meet with land owners at both issues and options and preferred option stages and actively involve key land owners who can help 	<ul style="list-style-type: none"> • To receive comments from local landowners at the issues and options stage and/or preferred option stage.

Type of Consultee	Name of Consultee	How we target them	Target
		<p>deliver improvements in the Peckham and Nunhead area.</p> <ul style="list-style-type: none"> • Inform through local newsletters and press (a list of local publications and websites is contained within Appendix C) • Participate at local events • Make presentations and conduct workshops at community councils, area forums and other local meetings • Send Email and letter updates to our mailing list. • Send progress update at least before the beginning of each consultation period. • An on-line representation form will be available on the Southwark website at the issues and options stage, preferred option stage, and publication/submission stage. • Provide the Southwark call centre with up-to-date information and the community with accurate phone numbers. 	
<ul style="list-style-type: none"> • Voluntary and community sector 	<ul style="list-style-type: none"> • Community Action Southwark • Peckham Voluntary Sector Forum 	<ul style="list-style-type: none"> • Meet with CAS and PVSF at both issues and options and preferred option stages. • Place information in CAS newsletter and other voluntary sector newsletters. • Participate at local events • Send email and letter updates to our mailing list. • Send progress update at least before the beginning of each consultation period. • An on-line representation form will be available on the Southwark website at the issues and options stage, preferred option stage, and publication/submission stage. 	<ul style="list-style-type: none"> • To receive comments from PVSF and other voluntary sector groups

Appendix C – List of local publications and possible websites we could use

Name of website/publication	Contact	Frequency
Southwark Life	All residents	Bimonthly
Southwark Housing News	Council tenants	Quarterly
E-News for Schools	Schools staff (e-bulletin)	Fortnightly
SAVO News	Voluntary Organisations	Not known
http://ww.southwark.gov.uk/futurepeckham		
http://www.peckhamvision.org/		
http://www.southcityradio.org/		
http://www.peckhamsociety.org.uk/		
http://www.whtvr.org/		
http://www.facebook.com		
http://en.wikipedia.org/		
http://yoodoo.org.uk/		
http://www.twitter.com/lb_southwark		

Appendix D - Useful contacts and websites

These contacts are useful in providing information on the Future Peckham project and consultation generally.

Planning Policy Team

Planning policy is responsible for coordinating the comments and consultation on the Peckham and Nunhead AAP and preparing the actual document itself

Officers: Alison Squires, Rumi Bose and Michael Glasgow

Email – futurepeckham@southwark.gov.uk

Tel - 020 7525 5471

160 Tooley Street, London SE1 5LX

Community Engagement team

The community engagement team works to bring the council's services closer to the people it serves, and to put local people at the heart of everything the council does. This service offers information and advice to local residents on where to get training, support and information about community issues, and to the rest of the council on how best to consult communities.

Marian Farrugia - Marian.Farrugia@southwark.gov.uk

Tel: 020 7525 1780

Neighbourhood Coordinator for Peckham and Nunhead

Communities, Law and Governance Dept

160 Tooley Street,

London, SE1 5LX

Your Local Ward Councillor

Tel: 020 7525 7469,

The Members Room,

Southwark Town Hall,

Peckham Road

London,

SE5 8UB

<http://www.southwark.gov.uk/YourCouncil/CouncillorsHome/>

Please use these contact details to find out who your ward councillor is and/or how to contact them.

Useful documents and websites

Government advice on consultation PPS 12

<http://www.communities.gov.uk/publications/planningandbuilding/pps12lsp>

Southwark's Community Strategy:

http://www.southwark.gov.uk/Uploads/FILE_25753.pdf

Southwark's Statement of Community Involvement

<http://www.southwark/localdevelopmentframework/SCI>

The Council's constitution (including the decision making process):

http://www.southwark.gov.uk/uploads/file_16070.pdf

Information relating to Southwark Council's Equalities Scheme and Equalities Impact Assessment:

http://www.southwark.gov.uk/info/200041/equality_and_diversity